



*Pillars of Strength and Character.*

Once you have called Heritage,  
we have alerted our mitigation team and help is on the way.  
Here are a few things you can do to prepare:

Be **EXTREMELY** careful of wet, slippery floors, which are the greatest cause of accidents after water damage.

Turn off electricity at the breakers in the affected rooms or areas if you feel there is a safety concern.

Take appropriate measures to stop incoming water.

Please don't use your household vacuum cleaner on wet flooring, as this may cause electric shock.

Remove all wet materials from affected areas. Take pictures and save samples of all discarded materials.

If possible, keep the indoor temperature below 70 degrees Fahrenheit (21 degrees Celsius).

Please feel free to place foil or plastic below furniture legs to prevent rust or furniture stains to flooring. Raising items above the ground with small blocks is ideal.

Please remove china, crystal and other breakables from closets in affected areas.

Please remove shoe boxes, boxes and other small items from the floor of the affected areas and closets.

If possible, remove any lightweight furniture from the affected areas.

Place draperies through coat hangers and hang them on the rod to prevent water circles.

Always put safety first when mitigating your home.